HOW TO RESPOND
WHEN AN ACTIVE SHOOTER IS IN YOUR VICINITY

QUICKLY DETERMINE THE MOST REASONABLE WAY TO PROTECT YOUR OWN LIFE. CUSTOMERS AND CLIENTS ARE LIKELY TO FOLLOW THE LEAD OF EMPLOYEES AND MANAGERS DURING AN ACTIVE SHOOTER SITUATION.

1. EVACUATE
   • Have an escape route and plan in mind
   • Leave your belongings behind
   • Keep your hands visible

2. HIDE OUT
   • Hide in an area out of the active shooter's view.
   • Block entry to your hiding place and lock the doors

3. TAKE ACTION
   • As a last resort and only when your life is in imminent danger.
   • Attempt to incapacitate the active shooter
   • Act with physical aggression and throw items at the active shooter

Call 911 when safe to do so

HOW TO RESPOND
WHEN LAW ENFORCEMENT ARRIVES ON THE SCENE

1. HOW YOU SHOULD REACT WHEN LAW ENFORCEMENT ARRIVES:
   • Remain calm, and follow officers’ instructions
   • Immediately raise hands and spread fingers
   • Keep hands visible at all times
   • Avoid making quick movements toward officers such as attempting to hold on to them for safety
   • Avoid pointing, screaming and/or yelling
   • Do not stop to ask officers for help or direction when evacuating, just proceed in the direction from which officers are entering the premises

2. INFORMATION YOU SHOULD PROVIDE TO LAW ENFORCEMENT OR 911 OPERATOR:
   • Location of the active shooter
   • Number of shooters, if more than one
   • Physical description of shooter/s
   • Number and type of weapons held by the shooter/s
   • Number of potential victims at the location

COPING with an Active Shooter Situation

• Be aware of your environment and any possible dangers
• Take note of the two nearest exists in any facility you visit
• If you are in an office, stay there and secure the door
• Attempt to take the active shooter down as a last resort

PROFILE of an Active Shooter
An active shooter is an individual actively engaged in killing or attempting to kill people in a confined and populated area, typically through the use of firearms.

CHARACTERISTICS of an Active Shooter Situation

• Victims are selected at random
• The event is unpredictable and evolves quickly
• Law Enforcement is usually required to end an active shooter situation