SOPHOS 6 - Updating requires authentication

The newest version of SOPHOS anti-virus is available for student and off-campus use at: http://www.oneonta.edu/virus

Please note that the new version of SOPHOS requires a username and password to update and install. Once you have downloaded SOPHOS, the blue shield will appear on the bottom right corner of your screen with a red slash through it.

How to configure updating
1. Simply right click the blue shield and choose “configure updating”
2. On the “Primary Server” tab put in your Oneonta User account username and password in the two separate fields.
3. Click “apply” and “ok”.
4. Now double click on the blue shield and it should update and finish installing.
5. Once the shield turns blue and there is no red slash, you have successfully updated to the new version of SOPHOS!

Very Important Note: If you change your Oneonta user account password, you must change the password in the “configure updating” area. If a red mark suddenly appears over the shield, try putting in your password again.

Automatic update to SOPHOS 6
If you don’t update SOPHOS at this time, on November 13, 2006 the college has scheduled an update to the current version of SOPHOS that will automatically install Version 6. You will then have to put in your username and password as stated previously—so keep an eye out for that red slash over the shield!

If you have any difficulty installing SOPHOS please contact the Help Desk at x4567 for assistance.

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When a user leaves the college and their user account expires, access to SOPHOS updates will also end. It is important for the user to then uninstall SOPHOS and purchase an alternative antivirus application for their computer.

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Wide Format Printing Available in Tabin Lab

Academic Computing Services now offers wide format printing to students in the Tabin Computer Lab. There are 2 printers available.

The Epson Stylus Pro 7800 is available to all SUNY Oneonta students for printing projects up to 24” wide and 90” high at a cost of $.50 per linear inch. To setup a time to have your documents printed on the Epson 7800 please call the Help Desk at x4567 to make an appointment.

The Epson Stylus Photo 2200 is available for Computer Art students to print their projects and is available on a appointment basis. The Help Desk can set you up with an appointment over the phone at x4567 or in person. The printer supports paper sizes up to 13x19 at a cost of $.10 per linear inch. This printer is BYOEP (Bring Your Own Epson Paper). We recommend printing on Epson Brand Inkjet paper only.

Before you come to print make sure you review the cost charts and check your print quota to ensure you have enough quota to print your project.

For more information please see:

Editor:
Teri Weigl,
Help Desk Supervisor
Laptop Safety Tips—Beware of Overheating!
Safely using your laptop will help ensure that your laptop works properly and you don't get hurt.

1) Shut it down when not in use.
2) Adjust Power Settings—You can set your hard drive and display to turn off after a set time period.
3) Turn it off before you pack it up! A notebook that has been left on can melt, there is no air circulation in a laptop bag.
4) Clean air vents! Part of your weekly routine should be to inspect and clean the air vents in your laptop. Never push anything into the air vents.
5) Check the fan—Overheating problems can be caused by the laptop fan not working properly. Check on-line support and warranty info. You may be able to download software to test your fan, or you may have a setting in your BIOS to test the fan.
6) BIOS Updates—some laptops control the fans through the BIOS. Check your manufacturer’s website for any BIOS updates.
7) Avoid lap burn—Using a laptop desk or cooler pad will prevent you from being burned when using your laptop.
8) Soft spots—don’t use any soft material as a buffer between you and your laptop (pillows, blankets, etc.) They can block the airflow and cause overheating.
9) Unplug Accessories—They use power and could cause the laptop to over heat. Make sure you unplug especially before packing—it can damage the laptop, the accessory, or the bag itself.

“About Mobile Office Technology”
http://mobileoffice.about.com/od/usingyourlaptop/tp/laptopsafety.htm

HTTP://HELPDESK.ONEONTA.EDU—Check us out!

http://helpdesk.oneonta.edu

Have any question about technology on campus? Your answer may just be a click away. Literally!

Take a moment to visit
http://helpdesk.oneonta.edu

Some features of these pages include

♦ how to use your P drive from off campus
♦ how to connect to your web space
♦ Library information
♦ Links to technology offices on campus like Tech Services, Teaching Learning & Technology Center, Telecommunications, Academic Computing, Administrative Computing.
♦ Free downloads including virus/spyware removal tools, filezilla, and more!
♦ Run a test scan of our MOPR scanner to register on the college network.
♦ On-line documentation for Blackboard, email, using dial-up, sftp, etc.
♦ Links for recommended computer configurations and for our Dell, IBM, HP, and Apple purchase programs.
♦ Info about our TIPS program to get help with using Microsoft software (and others!).
♦ Learn about Moodle, Coppermine, etc.
♦ User account info and management.
♦ Have a specific question? Check out our FAQs page!

♦ Lots of information and links useful to current, new, and prospective students.
♦ Information about the location of the Help Desk and how to reach us.
♦ A link to contact the Help Desk via email
♦ General purpose computer lab locations and info.
♦ Printing availability on campus.
♦ Tools available like listserv, survey tool, on-line forms, print quota

The Help Desk page is a one-stop, comprehensive webpage packed full of information about technology available on campus. Visit us soon!