

10. Have a sense of humor.

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Ten Commandments of Positive Motivation

1. Speak to people—cheerfully!
2. SMILE to people!
3. Call people by name—first names!
4. Be helpful and friendly—"If you would have a friend, be a friend."
5. Speak and act as if everything you do is genuine pleasure.
6. Show a sincere interest in people because you like almost everyone.
7. Be generous with praise/cautious with criticism
8. Be considerate of the feelings of others.
9. Be alert to giving service.