10. Have a sense of humor.
Ten Commandments of Positive Motivation

1. Speak to people—cheerfully!

2. SMILE to people!

3. Call people by name—first names!

4. Be helpful and friendly—“If you would have a friend, be a friend.”

5. Speak and act as if everything you do is genuine pleasure.

6. Show a sincere interest in people because you like almost everyone.

7. Be generous with praise/cautious with criticism

8. Be considerate of the feelings of others.

9. Be alert to giving service.