



## **CONFLICT MANAGEMENT SUCCESS CREED**

**I Believe That:**

- 1. A mutually acceptable solution to the conflict is available and desirable.**
- 2. Differences of opinion lead to creativity in devising solutions.**
- 3. Cooperation with the other party is more beneficial than competition.**
- 4. The other party has the ability to compete successfully but chooses to cooperate.**
- 5. All persons involved in a conflict are trustworthy and will reflect their attitudes accurately in their statements.**
- 6. Each person is of equal value in reaching a mutually acceptable solution to the conflict.**