CONFLICT MANAGEMENT SUCCESS CREED

I Believe That:

1. A mutually acceptable solution to the conflict is available and desirable.

2. Differences of opinion lead to creativity in devising solutions.

3. Cooperation with the other party is more beneficial than competition.

4. The other party has the ability to compete successfully but chooses to cooperate.

5. All persons involved in a conflict are trustworthy and will reflect their attitudes accurately in their statements.

6. Each person is of equal value in reaching a mutually acceptable solution to the conflict.

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